# Voluntary Product Accessibility Template® (VPAT®)

# WCAG Edition

**VPAT® Version 2.2 – November 2018** 

# **Top Hat Accessibility Conformance Report**

## WCAG Edition

### VPAT® Version 2.2 – November 2018

Name of Product/Version: Top Hat – Website – Web Application Date: November 9, 2018 Contact Information: <u>accessibility@tophat.com</u>

### **Product Description:**

Top Hat's active learning platform enables professors to engage students before, during and after class with compelling course materials, tools and assessment activities. Millions of students at 750 leading North American colleges and universities use the Top Hat teaching platform. To learn more, visit<u>www.tophat.com</u>

#### **Evaluation Methods Used:**

- Line by line code review scanning, reading and referring to HTML, CSS and scripting code
- Screen reader usability navigating and interaction with website using screen reading software
- Automated testing an automated web-based accessibility auditing tool
- Browser developer tools various browser developer tools to analyze page structure and formatting
- Landmarks identifier browser add-on to identify landmarks
- Colour contrast analyzer software tool to analyze contrast ratios
- Android accessibility tools
- iOS (Apple) accessibility tools

### Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/RECWCAG20-20081211/">http://www.w3.org/TR/2008/RECWCAG20-20081211/</a>	Level A (Yes / No ) Level AA (Yes / No ) Level AAA (Yes / No )

#### Terms:

The terms used in the Conformance Level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

**Partially Supports:** Some functionality of the product does not meet the criterion.

**Does Not Support:** The majority of product functionality does not meet the criterion.

**Not Applicable:** The criterion is not relevant to the product.

**Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.0 Report:

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 -Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

### Table 1: Success Criteria for Level A

Criteria	Conformance Level	Remarks or Explanations
1.1.1 Non-text Content       (Level A)         Also applies to:       EN 301 549 Criteria         • 9.2.1 (Web)       10.2.1 (non-web document)         • 11.2.1.1 (Software)       11.2.2.1 (Closed Functionality Software)         • 11.6.2 (Authoring Tool)       12.1.2 (Product Docs)         • 12.2.4 (Support Docs)       501 (Web)(Software)         • 504.2 (Authoring Tool)       602.3 (Support Docs)	Web: Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)         Also applies to:         EN 301 549 Criteria         • 9.2.2 (Web)         • 10.2.2 (non-web document)         • 11.2.1.2 (Software)         • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)         • 11.6.2 (Authoring Tool)         • 12.1.4 (Support Docs)         Revised Section 508         • 501 (Web)(Software)         • 504.2 (Authoring Tool)         • 602.3 (Support Docs)	Web: Supports	
1.2.2 Captions (Prerecorded) (Level A)         Also applies to:         EN 301 549 Criteria         • 9.2.3 (Web)         • 10.2.3 (non-web document)         • 11.2.1.3 (Software)         • 11.2.2.3 (Closed Software) – Does not apply         • 11.6.2 (Authoring Tool)         • 12.1.2 (Product Docs)	Web: Supports	

<ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	
1.3.1 Info and Relationships (Level A)         Also applies to:         EN 301 549 Criteria         • 9.2.7 (Web)         • 10.2.7 (non-web document)         • 11.2.1.7 (Software)         • 11.2.2.7 (Closed Software) – Does not apply         • 11.6.2 (Authoring Tool)         • 12.1.4 (Support Docs)         Revised Section 508         • 501 (Web)(Software)         • 504.2 (Authoring Tool)         • 602.3 (Support Docs)	Web: Partial Support	Web: This website utilizes proper semantic markup other than specific instances mentioned throughout this table as a part of other success criteria.
1.3.2 Meaningful Sequence       (Level A)         Also applies to:       EN 301 549 Criteria         • 9.2.8 (Web)       10.2.8 (non-web document)         • 11.2.1.8 (Software)       11.2.2.8 (Closed Software) – Does not apply         • 11.6.2 (Authoring Tool)       12.1.2 (Product Docs)         • 12.2.4 (Support Docs)       12.2.4 (Support Docs)         Revised Section 508       501 (Web)(Software)         • 504.2 (Authoring Tool)       602.3 (Support Docs)	Web: Partial Support	Web: This website utilizes proper semantic markup other than specific instances mentioned throughout this table as a part of other success criteria.
1.3.3 Sensory Characteristics       (Level A)         Also applies to:       EN 301 549 Criteria         •       9.2.9 (Web)         •       10.2.9 (non-web document)         •       11.2.1.9 (Software)         •       11.2.2.9 (Closed Software) – Does not apply         •       11.6.2 (Authoring Tool)         •       12.1.2 (Product Docs)         •       12.2.4 (Support Docs)         Revised Section 508       •         •       501 (Web)(Software)	Web: Supports	

<ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul>		
1.4.1 Use of Color (Level A)         Also applies to:         EN 301 549 Criteria         9.2.10 (Web)         10.2.10 (non-web document)         11.2.1.10 (Software)         11.2.2.10 (Closed Software) – Does not apply         11.6.2 (Authoring Tool)         12.1.2 (Product Docs)         12.2.4 (Support Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)	Web: Supports	
1.4.2 Audio Control (Level A)         Also applies to:         EN 301 549 Criteria         9.2.11 (Web)         10.2.11 (non-web document)         11.2.1.11 (Software)         11.2.2.11 (Closed Software) – Does not apply         11.6.2 (Authoring Tool)         12.1.2 (Product Docs)         12.2.4 (Support Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)	Web: Supports	
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partial Support	Web: Individual months and years from the drop-down list are not accessible by keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.16 (Web) 10.2.16 (non-web document) 11.2.1.16 (Software) 11.2.2.16 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports	

• 602.3 (Support Docs)		
<ul> <li>2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.17 (Web)</li> <li>10.2.17 (non-web document)</li> <li>11.2.1.17 (Software)</li> <li>11.2.2.17 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports	
<ul> <li>2.2.2 Pause, Stop, Hide (Level A) Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.18 (Web)</li> <li>10.2.18 (non-web document)</li> <li>11.2.1.18 (Software)</li> <li>11.2.2.18 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports	
<ul> <li>2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.19 (Web)</li> <li>10.2.19 (non-web document)</li> <li>11.2.1.19 (Software)</li> <li>11.2.2.19 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports	
<ul> <li>2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.20 (Web)</li> <li>10.2.20 (non-web document) – Does not apply</li> <li>11.2.1.20 (Software) – Does not apply</li> <li>11.2.2.20 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> </ul>	Web: Does Not Support	Web: No landmarks or bypass blocks available.

<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) - Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports
<ul> <li>2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.22 (Web)</li> <li>10.2.22 (non-web document)</li> <li>11.2.1.22 (Software)</li> <li>11.2.2.22 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports
<ul> <li>2.4.4 Link Purpose (In Context) (Level A) Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.23 (Web)</li> <li>10.2.23 (non-web document)</li> <li>11.2.1.23 (Software)</li> <li>11.2.2.23 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports
3.1.1 Language of Page (Level A)         Also applies to:         EN 301 549 Criteria         • 9.2.27 (Web)         • 10.2.27 (non-web document)         • 11.2.1.27 (Software)         • 11.2.2.27 (Closed Software)         • 11.6.2 (Authoring Tool)         • 12.1.2 (Product Docs)         • 12.2.4 (Support Docs)	Web: Supports

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
<ul> <li>3.2.1 On Focus (Level A) Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.29 (Web)</li> <li>10.2.29 (non-web document)</li> <li>11.2.1.29 (Software)</li> <li>11.2.2.29 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports	
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partial Support	<ul> <li>Web: Certain functions within Top Hat</li> <li>Website do not provide adequate feedback</li> <li>of context change on certain user actions.</li> <li>This includes the following: <ul> <li>Promotional link (opens to a new window without announcing)</li> </ul> </li> </ul>
3.3.1 Error Identification(Level A)Also applies to:EN 301 549 Criteria•9.2.33 (Web)•10.2.33 (non-web document)•11.2.1.33 (Software)•11.2.2.33 (Closed Software)•11.6.2 (Authoring Tool)•12.1.2 (Product Docs)•12.2.4 (Support Docs)Revised Section 508•501 (Web)(Software)•504.2 (Authoring Tool)•602.3 (Support Docs)	Web: Partial Support	Web: Inputs within the sign-up form display errors upon initial focus
<ul> <li>3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.34 (Web)</li> <li>10.2.34 (non-web document)</li> <li>11.2.1.34 (Software)</li> <li>11.2.2.34 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508</li> </ul>	Web: Partial Support	Web: Forms within the login prompt require clearer labelling

<ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<ul> <li>4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.37 (Web)</li> <li>10.2.37 (non-web document)</li> <li>11.2.1.37 (Software)</li> <li>11.2.2.37 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Partial Support	Web: All markup appears to be valid other than instances in this report
<ul> <li>4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul> <li>9.2.38 (Web)</li> <li>10.2.38 (non-web document)</li> <li>11.2.1.38 (Software)</li> <li>11.2.2.38 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Partial Support	Web: Throughout the app, name, role, and value are generally used properly except for instances defined within this report.

## Table 2: Success Criteria for Level AA

Criteria	Conformance Level	Remarks or Explanations
1.2.4 Captions (Live) (Level AA)         Also applies to:         EN 301 549 Criteria         9.2.5 (Web)         10.2.5 (non-web document)         11.2.1.5 (Software)         11.2.2.5 (Closed Software) – Does not apply         11.6.2 (Authoring Tool)         12.1.2 (Product Docs)         12.2.4 (Support Docs)         Revised Section 508         501 (Web)(Software)         504.2 (Authoring Tool)         602.3 (Support Docs)	Web: Supports	

1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supports	
Also applies to:	web. Supports	
EN 301 549 Criteria		
• 9.2.6 (Web)		
<ul> <li>10.2.6 (non-web document)</li> </ul>		
<ul> <li>11.2.1.6 (Software)</li> </ul>		
<ul> <li>11.2.2.6 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
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1.4.3 Contrast (Minimum) (Level AA)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.12 (Web)		
<ul> <li>10.2.12 (non-web document)</li> </ul>		
<ul> <li>11.2.1.12 (Software)</li> </ul>		
<ul> <li>11.2.2.12 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		
<ul> <li>9.2.13 (Web)</li> </ul>		
<ul> <li>10.2.13 (non-web document)</li> </ul>		
<ul> <li>11.2.1.13 (Software)</li> </ul>		
<ul> <li>11.2.2.13 (Closed Software)</li> </ul>		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.14 (Web)		
<ul> <li>10.2.14 (non-web document)</li> </ul>		
<ul> <li>11.2.1.14 (Software)</li> </ul>		
<ul> <li>11.2.2.14 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA)	Web: Supports	

Also applies to:		
EN 301 549 Criteria		
• 9.2.24 (Web)		
<ul> <li>10.2.24 (non-web document) – Does not</li> </ul>		
apply		
<ul> <li>11.2.1.24 (Software) – Does not apply</li> </ul>		
<ul> <li>11.2.2.24 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
<ul> <li>12.1.2 (Product Docs)</li> </ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to</li> </ul>		
non-web software		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs) – Does not apply to</li> </ul>		
non-web docs		
2.4.6 Headings and Labels (Level AA)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.25 (Web)		
<ul> <li>10.2.25 (non-web document)</li> </ul>		
<ul> <li>11.2.1.25 (Software)</li> </ul>		
<ul> <li>11.2.2.25 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)	Web: Partial Support	Web: Secondary navigation does not provide
Also applies to:		adequate feedback when there is a change
EN 301 549 Criteria		in state
• 9.2.26 (Web)		
• 10.2.26 (non-web document)		
• 11.2.1.26 (Software)		
<ul> <li>11.2.2.26 (Closed Software) – Does not</li> </ul>		
apply		
• 11.6.2 (Authoring Tool)		
<ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Summert Decs)</li> </ul>		
12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)	Web: Supports	
Also applies to:		
EN 301 549 Criteria		
• 9.2.28 (Web)		
<ul> <li>10.2.28 (non-web document)</li> </ul>		
<ul> <li>11.2.1.28 (Software) – Does not apply</li> </ul>		
<ul> <li>11.2.2.28 (Closed Software) – Does not</li> </ul>		
apply		
<ul> <li>11.6.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software)</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
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• 602.3 (Support Docs)	
<ul> <li>3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.2.31 (Web)</li> <li>10.2.31 (non-web document) – Does not apply</li> <li>11.2.1.31 (Software) – Does not apply</li> <li>11.2.2.31 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports
<ul> <li>3.2.4 Consistent Identification (Level AA)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.32 (Web)</li> <li>10.2.32 (non-web document) – Does not apply</li> <li>11.2.1.32 (Software) – Does not apply</li> <li>11.2.2.32 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Web: Supports
<ul> <li>3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul> <li>9.2.35 (Web)</li> <li>10.2.35 (non-web document)</li> <li>11.2.1.35 (Software)</li> <li>11.2.2.35 (Closed Software) – Does not apply</li> <li>11.6.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Web: Supports
3.3.4 Error Prevention (Legal, Financial, Data)       (Level         AA)       Also applies to:         EN 301 549 Criteria       9.2.36 (Web)         • 10.2.36 (non-web document)         • 11.2.1.36 (Software)	Web: Supports

•	11.2.2.36 (Closed Software) – Does not
	apply
•	11.6.2 (Authoring Tool)
•	12.1.2 (Product Docs)
•	12.2.4 (Support Docs)
Revised Secti	ion 508
•	501 (Web)(Software)
•	504.2 (Authoring Tool)
•	602.3 (Support Docs)

## Table 3: Success Criteria for Level AAA

Criteria	Conformance Level	Remarks or Explanations
<b><u>1.2.6 Sign Language (Prerecorded)</u></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
<b><u>1.2.8 Media Alternative (Prerecorded)</u></b> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
<u><b>1.4.8 Visual Presentation</b></u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	

2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.2.3 No Timing Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Web: Not Applicable	

Revised Section 508 – Does not apply		
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	

## Legal Disclaimer (Top Hat):

Include your company legal disclaimer here, if needed